



Preventing COVID-19 in Nursing Homes Protocol – Housekeeping Observations

Skills Assessment

- The supervisor should observe housekeepers cleaning while using a checklist (see “Housekeeping Skills Assessment Log”)
- This method is helpful to see if housekeeping staff are following cleaning guidelines, such as the clean-to-dirty technique and not skipping any surfaces
- Housekeeping skills assessments require little preparation and are free to complete

Frequency

- It is important to complete a housekeeping skills assessment at least once per week for each housekeeper to create and maintain routine
- If a housekeeper fails the assessment, it is beneficial to provide feedback and re-test that same week

Method

- Watch housekeeper clean a room or area from start to finish using the “Housekeeping Skills Assessment” log
- As cleaning proceeds, record the names of the surfaces that have been completed
- Once cleaning has finished, record any surfaces that were not cleaned at all or that were cleaned poorly
- Provide feedback to the housekeeper