



## Embrace human moments

We cultivate authentic connections by recognizing the humanity in every interaction. Through genuine empathy and optimistic engagement, we create a space where both patients and colleagues feel truly seen, heard and valued.

### See the whole person

Look to understand each person's unique circumstances, needs and strengths beyond their role or medical condition.

### Build genuine relationships

Practice active listening and respond with vulnerability and genuine curiosity about others' experiences.

### Share an optimistic outlook

Assume a positive approach to our work, finding opportunities even in challenging situations.



## Own our excellence

We believe personal accountability and collaborative support drive exceptional care. By trusting our colleagues to lead while standing ready to assist, we create an environment where excellence is both an individual commitment and a collective achievement.

### Confidently step up

Each of us takes action from our individual role to advance our mission of excellence, achieving more together.

### Generously support each other

Show up for co-workers with resources, knowledge and encouragement because their success is ours, too.

### Celebrate shared achievement

Recognize and elevate wins to acknowledge how our collective efforts create meaningful impact.



## Build tomorrow together

We champion a forward-thinking environment where curiosity drives innovation and continuous improvement. By embracing diverse perspectives and encouraging creative exploration, we transform challenges into opportunities that energize our organization and advance patient care.

### Collaborate to innovate

Reach out and be open to varied perspectives that help us better understand the whole picture.

### Try new things

Approach problems with curiosity and explore creative solutions to improve outcomes.

### Discover daily

Grow your personal impact in small and large ways through everyday curiosity and professional development.