

Timeliness of Care

MEASURE DESCRIPTION	UC IRVINE MEDICAL CENTER (October 2017 – July 2018)		NATIONAL AVERAGE
	Lower is Better	Higher is Better	
ED Median time to ECG	7 minutes		8 minutes
Percentage of patients who left ED before being seen	1%		2%
Head CT scan results for acute ischemic or hemorrhagic stroke patients who received head CT or MRI scan interpretation within 45 minutes of ED arrival		100%	73%

What are we doing to improve:

UC Irvine Health Emergency Department is committed to providing comprehensive care and services for the ill and injured presenting for services. Patient care is directed to the recognition, stabilization, evaluation, treatment, and disposition of patients in response to acute and episodic illness and injury. We strive to provide excellent care during treatment while improving our customer service and the patient experience. Our improvement plans include keeping patients informed about their care throughout their journey in the ED; reducing wait time for care, and the time to see a physician. The nursing staff provides a bedside introduction to keep patient's informed of their plan of care. Daily leadership rounds are conducted with and extensive shift-change communications among clinical staff.

UCI Health